klopotek.

Contact Manager

Fast and intuitive look-up and update processes of business partner and / or address records

All functionalities of the Classic Line Business Partner Pool are now available on STREAM

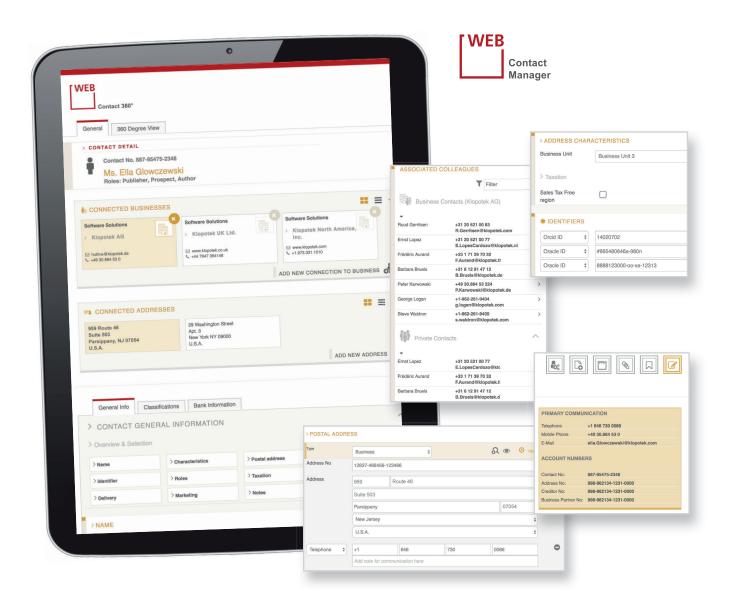
A common issue that companies face is the need to search and retrieve all data of a contact. This information should be detailed but easy to grasp and work with – and it should be available at the touch of a button.

The Contact Manager links directly to Klopotek's system-wide Business Partner pool and provides fast and intuitive look-up and update processes of business partner and / or address records. This Web App is a STREAM module to complement the Klopotek publishing suite.

KEY FEATURES AND BENEFITS

- Search and navigate easily through business partner data
- Enter and update address information quickly
- Mirrors the role-based security concept of the "Business Partner" module
- Single click dialing and e-mail

- Integrated with the Klopotek "Business Partner" module
- API support for external feeds and uploads, and best-of-breed software tools
- Optimized for seamless integration with other STREAM apps



Integrated DAM

All types of documents including your complete e-mail communication can be ingested and processed directly by utilizing Klopotek's Digital Asset Management tool.

A common problem is the need to search and retrieve e-mail communication which is often only in the e-mail box of your colleagues. With letters, contracts, quotes, images, and external links all stored centrally, they are all accessible directly from the Contact Manager.

Can be integrated with the STREAM app

Contact History

A fully integrated contact history enables the user to navigate through the complete communication of the contact.

All inbound and outbound contact dialogs including sales reps visits, complaints, and telephone calls can easily stored and retrieved from the Contact Manager.

This way, the complete sales and service history is available on demand.

Roles

Klopotek's sophisticated 'role' concept is used to categorize, con-figure, and manage the security and access control of business partners.

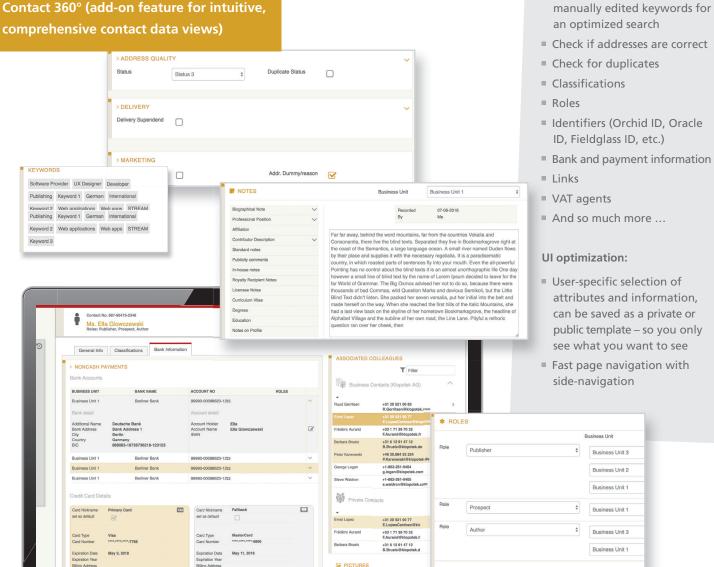
Industry standard and your own customized classifications are fully supported by the Contact Manager.

Functionalities in detail:

- Configurable standard usage of addresses
- Create and edit notes
- Automatically generated and manually edited keywords for an optimized search

- attributes and information, can be saved as a private or public template – so you only see what you want to see

Tax Exempt



Sales Tax ID

Enterprise

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Configuration 1